

**DIGITALIZING SRI LANKAN CIVIL LITIGATION SYSTEM BY  
USING MODERN TECHNOLOGY; LESSONS FROM OTHER  
JURISDICTIONS**

by

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## **ABSTRACT**

Information and Communication Technology and Digitalization became a vital role in the world after Covid-19. Although, the Judicial service is one of the most significant public sectors, most nations have tried to invest new innovations to provide effective and efficient service to the public. Due to the over-reliance on traditional record keeping techniques, such as handwritten notes and files and a lack of resources, Sri Lankan judicial system has recently experienced longer delays and other difficulties. This study's main goal is to examine the practical problems that have arisen in Sri Lankan current civil litigation system. In order to bring the e-court system into line with more advanced jurisdictions, it also looks to find ways to strengthen the current civil litigation system while adopting international standards. The primary methodology used to conduct this study was qualitative research. Both primary and secondary legal sources, such as statutes, case law, textbooks, specialized papers, earlier research, journals, and computerized databases were used for accomplishing this. In addition, legal professionals including Judges and lawyers were questioned as empirical evidence and Litigants were interviewed. Furthermore, for the analysis part, India has been carried out because of the significant characteristics of it. The study identifies that the traditional civil litigation system does not benefit any more to the public. Based on the abovementioned findings, this paper recommends a digital or electronic court system for Sri Lankan civil litigation system for effectiveness of the court process. Finally, in accordance with globally accepted standards, the report concludes by offering significant recommendations to help decision and policy- makers address these urgent needs and difficulties.

Key Words: Digitalization, e court system, international standards, Legal professionals.