

Web-Based Student Counselling Management System for General Sir John Kotelawala Defence University

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Today's education system is mostly focusing on students' abilities in the academics, without giving much attention to their emotional aspects. Psychological problems including fear of failing, family pressure, competitive pressure, depression, academic stress, homesickness, and relationship issues are the major issues that students face and find hard to deal with. Student counselling is a very important aspect for the students because it helps to save them from all issues that can negatively impact their studies and mental well-being. The students are under extreme pressure that needs to be heard, but they may not be able to verbalize their problems in front of the counsellors as they do not feel comfortable speaking, and, they do not like to expose others when they meet a counsellor. Therefore, the necessity for an online system that can manage all counselling processes was identified. Even though many counselling management systems have been introduced to the market, those systems are not capable of using in particular universities, institutes, etc. Our proposed system has the capability of implementing in institutes and doing online counselling via chat, video conferencing, or meeting in person as preferred by the user.

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