

IMPACT OF PROFESSIONAL ETHICS TO QUALITY OF CONSTRUCTION INDUSTRY IN SRI LANKA

HGSM RANAHANSALA¹ and TC KATHRIARACHCHI²

¹Undergraduate, ²Lecturer (Probationary)

**Department of Quantity Surveying, Faculty of Built Environment and Spatial Sciences
General Sir John Kotelawala Defence University, Sri Lanka**

ABSTRACT

There is a discernment that majority of quality-related issues are brought about by human components. The issue of professional ethics assumes a significant function in quality-related issues in a construction industry. Ethical conduct of the professionals in construction industry of Sri Lanka is a significant factor which impacts the quality of the Sri Lankan construction context as it is recognized as an exceptionally divided and immense industry. In this research paper features the current degree of professional ethics standard in the construction industry and how ethics impacts the quality of construction sector. Likewise focuses the best procedures to upgrade the ethical performance among them with perceiving benefits which can be experienced by the construction industry.

Data was collected through mixed approach both quantitative and qualitative methods. A questionnaire survey was conducted in the construction industry in Sri Lanka while the questions were sent out through emails to the professionals according to the simple random sampling technique. As a qualitative data collection, interviews were carried out using purposive sampling technique. Collected data were analyzed by using descriptive statistic analysis method and content analysis method.

Results demonstrate that different types of unethical behaviors have critical effect on construction quality. This dissertation presumes that professional ethics is a pre-imperative to achieving continued and satisfactory quality in construction and recommends a few ways to deal with upgrade professionalism among construction professionals to improve quality in construction. Aside from connecting professional ethics to the quality of construction, this paper proposes approaches to upgrade professionalism among construction professionals to improve quality in construction including: forcing heavier punishments on the individuals who are found to act unethically, going to ethics-preparing programs and having severe standards and guidelines under ethical mindfulness.

Key Words :- Professional ethics, Unethical behaviors, Construction quality