Mobile-Based Feedback System for Undergraduates, Academic and Administrative Staff of Higher Education Institutes in Sri Lanka

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Student feedback is one of the good practices in Quality Assurance (QA) in Higher Education. At present, most of the Higher Education Institutes (HEIs) collect feedback for different purposes, such as lecturer evaluation by students and course evaluation by lecturers. A paper-based questionnaire is a method mostly used to collect feedback, which has many issues as it is costly, inefficient, erroneous and ineffective. Unlike other similar types of systems, the mobile-based feedback system maintains anonymity, collects results, generates reports and provides output. Further, the system is an eco-friendly and user-friendly platform for users and is available twenty-four hours and all round the year. The system is developed using Android studio, Android SDK, and NetBeans. The server-side language is Java and the database is based on cloud technology.

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