

ABSTRACT

Sri Lankan logistics performances are in questionable position as per the Logistics Performance Index (LPI) in relation to other potential competitors such as India, Pakistan and Malaysia. One of a main sources of the LPI is enclosed with custom clearance process of a country. Colombo port custom clearance process is one of a key factor to decide the level of efficiency in logistics operation in Sri Lanka. Custom clearance process has direct bearing towards national security and speed of the logistics handling process of the country. Poor security arrangements in port clearance process will have led to bring national security in to uncertain position (Mainly nontraditional security). Nontraditional security measures may delay the custom clearance process by nature of their executions. High degree of coordination between custom clearance and various security measures are highly potential for stability of Colombo port. That is the main focused of the research. Identify the impact of security measures to custom clearance process is discussed and background data for the research found through secondary sources such as books, articles, webpages, journals and magazines as indicated in literature review. Primary data found through the interviews from the sample selected as proportionate sampling method.

Colombo Port Authority and Sri Lanka Customs are functioning as various departments responsible for accurate function of revenue collection, execution of rules and regulations and defend the national and non-traditional security. Main focus of the research is security measures such as rules, regulations and standardization process, Screening and checking process and departmentalization with documentation process. Sometime these security measures may delay the custom clearance process by nature of their executions. Balance between custom clearance and security measures are highly potential for stability of Colombo port, and subsequently the whole nation's logistics tempo. By reaching to the stranded security level and its maintenance are mandatory fraction of high quality logistics functions and its sustainability. Security strategies their implementations, execution plans and policies at ground level has a fundamental error in Colombo port. There are some insufficiencies faced by custom authorities and their functions. Level of corruptions have become prominent and extensive which involving workers, junior officers, middle ranking officials and top ranking. In addition to that lack of skilled manpower, outdated technological equipment, bad attitude of personal, poor intelligence and Information network, interferences and outdated rules and regulations are in the top among many.