

Online Medical Consultancy Platform

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Abstract. The Internet was historically a permanent source of medical data; it was used late in the day for private appointments with patients. Since late, applications that offer medical services have seen a rise in the market. An online consultation has secured a foothold on the market and individuals are likely to replace an online visit to a physical facility. This research reports on online medical consultation literature from different sources and reported surveys and reports. According to published works, reports, and surveys, convenience, change in disease trends, cost-effectiveness, confidentiality, and second opinion are the different factors that led to a sudden increase in online medical consultation. By offering new platforms for a greater public voice in the policymaking process, e-consultation brings an equally significant bottom-up approach to policy-making to bear. In many countries, e-consultation is, therefore, the cardinal objective of achieving the goal of sustainable development of just, peaceful, and inclusive communities.

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