

# Automated System to Improve the Performance of Vehicle Service Management in Automobile Industry

H Jayalath, N Wedasinghe

*Department of Information Systems, Faculty of Computing, General Sir John Kotelawala Defence University, Ratmalana, Sri Lanka*

**Abstract.** Now a day's vehicles are important in our day-to-day life. Our main transportation methods mainly depend on vehicles. Today the use of vehicles among the people is increasing day by day. But in this busy life, people fail to give much attention to their vehicles. This results in major technical problems. in their vehicles. People refer to live a luxurious life while minimizing physical work. So, this review intended to carry out a detailed analysis of automated vehicle service management Systems (AVSMS.) and find out the advantages & untouched areas or else the points that won't be talked about and still not yet developed up to a good level. The review is conducted to analyze the advantages of automated vehicle service management Systems over manual systems and what are the areas that need further attention in the future in the automobile service industry? With the help of published research studies and customer feedback, I came up to a conclusion that what are the features that should be developed further to look for more advancement. Identifying advantages & available spaces for further enhancement is the main aim of this review paper and this study investigates more about the automobile vehicle service management industry in advance.

**Keywords:** *Vehicles, Automobile, Online Booking*